

TERMS AND CONDITIONS OF GLOBAL IMAGE

- A 20% handling fee will be charged on all goods returned or exchanged after 7 (seven) days.
- Orders will only be released once proof of payment has been received and payment has reflected in Global Image Solutions account.
- Branding will not commence until full payment has been received. Any orders not paid for within 7 working days will be deemed to have been cancelled and products will be put back to stock.
- Whilst every effort is made to fulfil all orders correctly, should you take our goods to an external branding company, we ask that you check all items received BEFORE they get branded.
- Global Image Solutions cannot accept swop's, exchanges and returns on incorrect items which have already been branded regardless of whether it's Global Image Solutions fault or not.
- Quotation excludes delivery unless specified.
- Sizes (XL/2XL/3XL/4XL) & (46/48/50/52/56) and sizes higher than the mentioned will be charged accordingly.
- Quotation valid for 14 days only. E & OE.
- Not all items quoted on are stock items. If any of our suppliers do have stock - lead time is 2-3 days from confirmed order for unbranded items.
- Ear protection may not be returned under any circumstance due to hygiene reasons.
- For all branding jobs the following is needed:
 - Vector Artwork is preferred but acceptable formats include JPEG, JPG, PNG or PDF. Please make sure your artwork is hi-res. (Greater than 600dpi).
 - If artwork is not received in the correct format an artwork redraw fee of R500.00 ex VAT will be charged, and your order will be delayed.